

**LARAMIE COUNTY LIBRARY SYSTEM
JOB DESCRIPTION**

Job Title	FLSA Status
YOUTH SERVICES ASSISTANT	NON-EXEMPT
Division	Pay Grade
YOUTH & OUTREACH SERVICES	21

JOB SUMMARY

The primary responsibility of the Youth Services Assistant is, with limited supervision, to serve the general public (children, teens and adults) in satisfying their informational and recreational reading needs, both as walk-in patrons and on the telephone. This activity is mainly carried out as patrons use the children and teen areas. The Youth Services Assistant works together with division coworkers, the Manager, Youth & Outreach Services and the Assistant Manager, Youth & Outreach Services/Children’s Librarian as a team to achieve this goal.

ESSENTIAL DUTIES AND RESPONSIBILITIES

1. Maintains patron confidentiality in compliance with Wyoming state law.
2. Performs public relations for the library. As the first and sometimes only person that a patron may be in contact with, public relations is a very important aspect of this position.
3. Spends appropriate amount of time away from the desk roving using established procedures. Meets patrons at their point of need.
4. Prepares children’s and teen areas each day. Turns on desk and work area computers and makes sure areas are tidy and inviting.
5. Follows established opening and closing procedures and checks Touch Tone Tales daily as part of closing procedures.
6. Works public service points to assist patrons, including, but not limited to, conducting reference interviews; instructing and assisting patrons in the use of the library, online databases and computers; helping patrons find what they need throughout the library; offering readers’ advisory based on age appropriateness, interests, reading level and requested subject material in all collections of the children’s and teen areas; and giving directional information.
7. Understands the early literacy aspects of educational installations, including the Early Literacy Center (ELC) and My Library Place (MLP) and imparts that knowledge to adults using the library with children. Regularly monitors and straightens the ELC and MLP and ensures tiles are removed from inside the book factory, chess or checker pieces are not broken, etc. Report any issues to the Manager, Youth & Outreach Services.
8. Develops a diverse and thorough knowledge of the children’s and teen collections.
9. Uses and operates the computers and printers in all functions that relate to the division. Applies proper troubleshooting procedures.
10. Prepares and conducts tours. Assists with scheduling tours.
11. Assists in collection development and weeding activities as instructed by the Manager or Assistant Manager, Youth & Outreach Services/Children’s Librarian, including providing input as gained from patron comments and suggestions.
12. Straightens children’s and teen areas and shelving as necessary and fills empty display units.
13. Prepares projects for, and supervises, child and adult volunteers.

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14. Prepares and presents storytime when assigned. Assists in the development, planning and implementation of Summer Reading Celebration as assigned.
15. Develops, plans and implements youth programs as assigned by the Manager, Youth & Outreach Services or the Assistant Manager, Youth & Outreach Services/Children's Librarian.
16. Works Greeter Desk as assigned.
17. Performs other related and necessary duties as assigned.

MINIMUM REQUIREMENTS

- High School diploma; and
- 6 months of relevant experience with children or teens; or
- The equivalent combination of education and experience.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

- Must have a current driver's license valid in the State of Wyoming or the ability to obtain one within six months of hire date.
- Proficiency with a variety of software programs and systems related to the operations of the library including word processing, internet, scheduling/calendaring/email, integrated library systems, and operating systems.
- Ability to work flexible work schedules including weekends and holidays.
- Ability to speak, read, comprehend and write the English language.

REPORTING RELATIONSHIPS

Reports to: Manager, Youth & Outreach Services
Supervises: Volunteers

PHYSICAL EFFORT AND WORKING ENVIRONMENT

The essential duties and responsibilities of this job require the employee to move or manipulate moderately heavy equipment, boxes, carts, files, and stacks of material from one location to another.

LAST REVISED 01/2018